

# Medsalv Supplier Code of Conduct

Our mission at Medsalv is to make healthcare more sustainable, and our Suppliers play an important role in this commitment.

This Code of Conduct outlines Medsalv's expectations and requirements for Suppliers. We preferentially select our suppliers to operate within these principles, and this code is designed to share with current and prospective suppliers our expectations of them.

## 1 Environment & Sustainability

Environmental sustainability is at the core of our business operations. Medsalv preferentially chooses suppliers based on

- The Supplier's Compliance with all relevant laws and regulations relating to environmental performance, management and reporting.
- The Supplier holding or pursuing an environmental certification relevant to their business if appropriate - e.g. Net Zero Accreditation.
- The Supplier's environmental policies and adherence to these across the Supplier's organisation.
- The Supplier's impact focused environmental goals and reporting on these.

## 2 Quality

Medsalv chooses suppliers who maintain and control the quality of the activities related to the manufacturing and distribution of products or services delivered to or for Medsalv. This means:

- Following all procedures relating to product conformance, including undertaking corrective and preventative actions as necessary.
- Allowing Medsalv to audit critical supplier's facilities, systems and documentation, relevant to products or services received by Medsalv *if* that supplier does not hold the relevant form of third party accreditation or certification.
- Delivering correct tax invoices in PDF format via email attachment to Medsalv.

## 3 Ethics

We uphold the highest standard of ethical conduct in all of our operations. If you're a supplier to us, we expect the same of you. Medsalv's suppliers are expected to provide a workplace where, at a minimum:

- Employment is freely chosen.
- Freedom of association and the right to collective bargaining are respected.
- Working conditions are safe and hygienic.
- Child labour shall not be used.
- Working hours and pay are in accordance with all relevant laws.
- No discrimination is practised.
- No harsh or inhumane treatment is allowed.

Medsalv will assess its suppliers against this Code of Conduct and other relevant criteria when making purchasing decisions, and reserves the right to amend or update this Code at Medsalv's sole discretion.